

PolyCom Soundpoint 560



Head Office:
Level 1 21 Shierlaw Ave Canterbury 3126, Victoria, Australia

1300 0 JINGL
1 3 0 0 0 5 4 6 4 5

www.jingl.com.au

Configuring PolyCom SoundPoint 560

1. View and record the unique MAC address of the handset which can be found at the base of the handset.



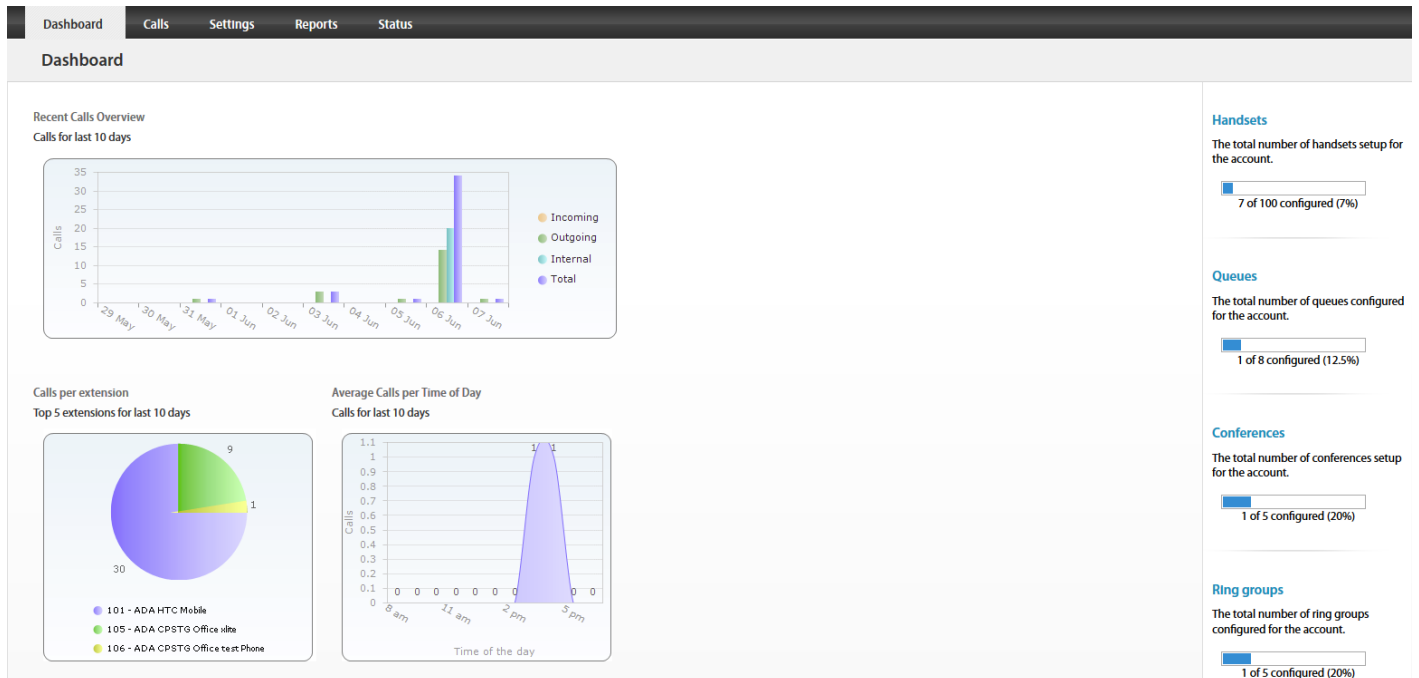
- Logon to the jingl web portal, using specific customer domain URL <https://customer.jingl.com.au>
Enter your User Name and Password

My Account

Remember Me

Log In
[Forgot Password](#)

Presented with Dashboard



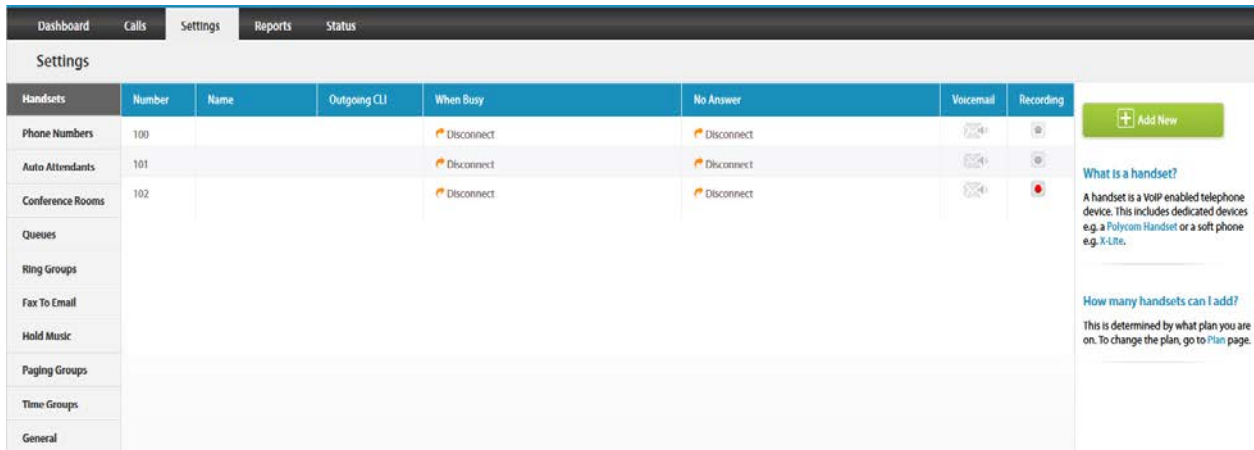
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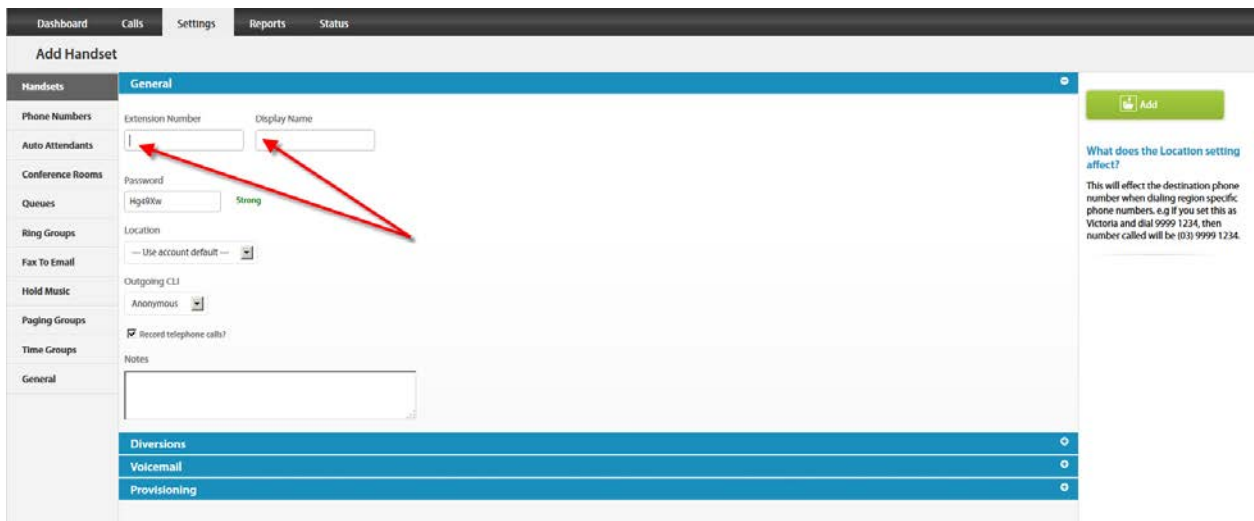
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3. Select and click the settings menu

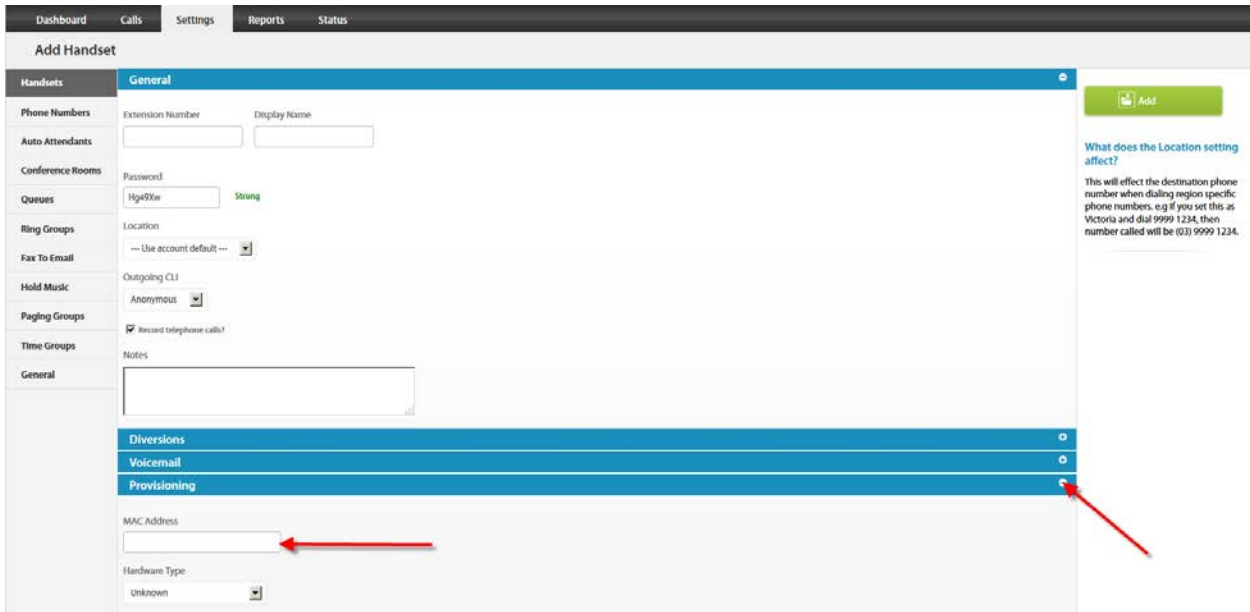


4. Click on "Add new"

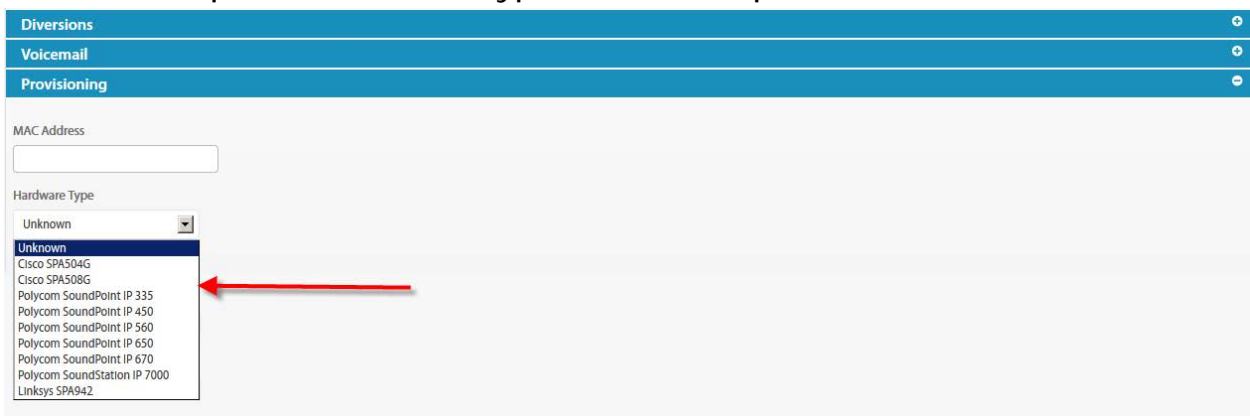
In general tab, choose and enter extension number and a display name



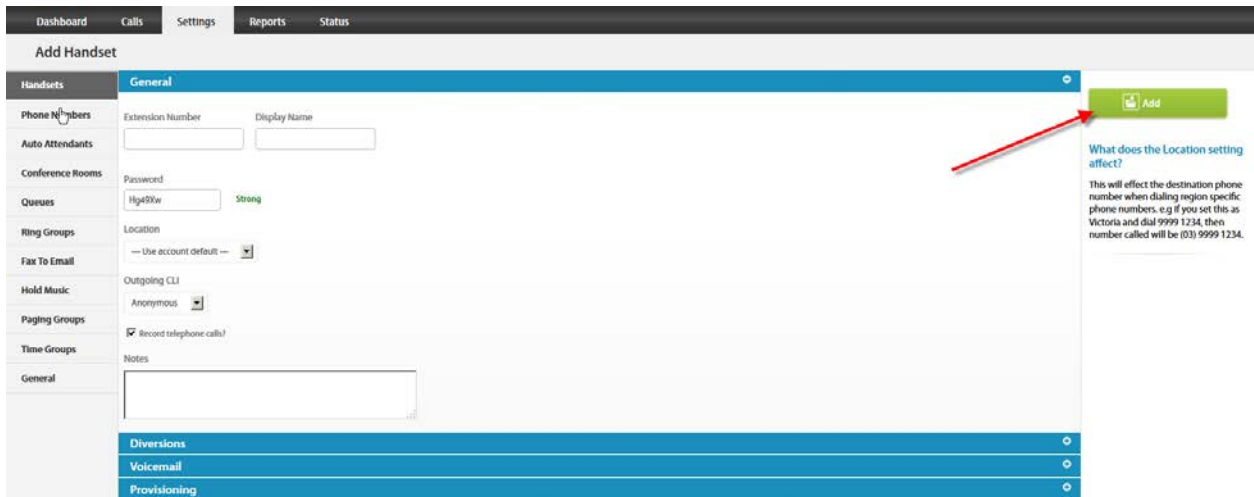
5. Select and expand Provisioning tab. Enter the MAC address of the phone



6. Select and expand Hardware Type. Select the phone model



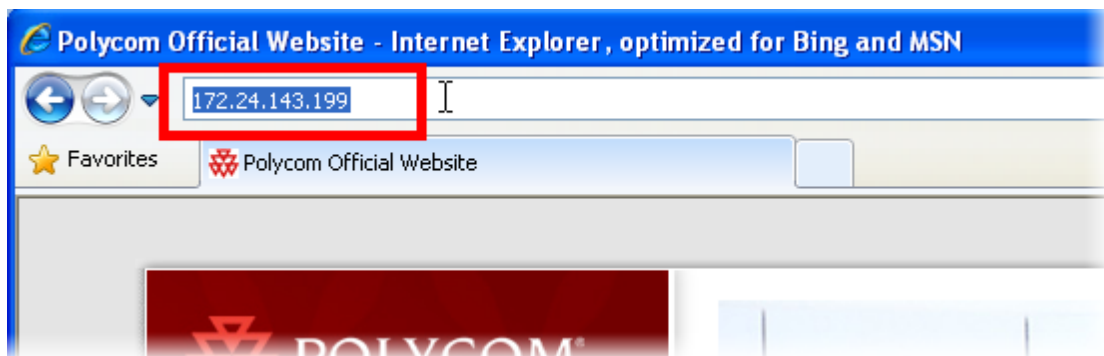
Click Add to finish your extension configuration.



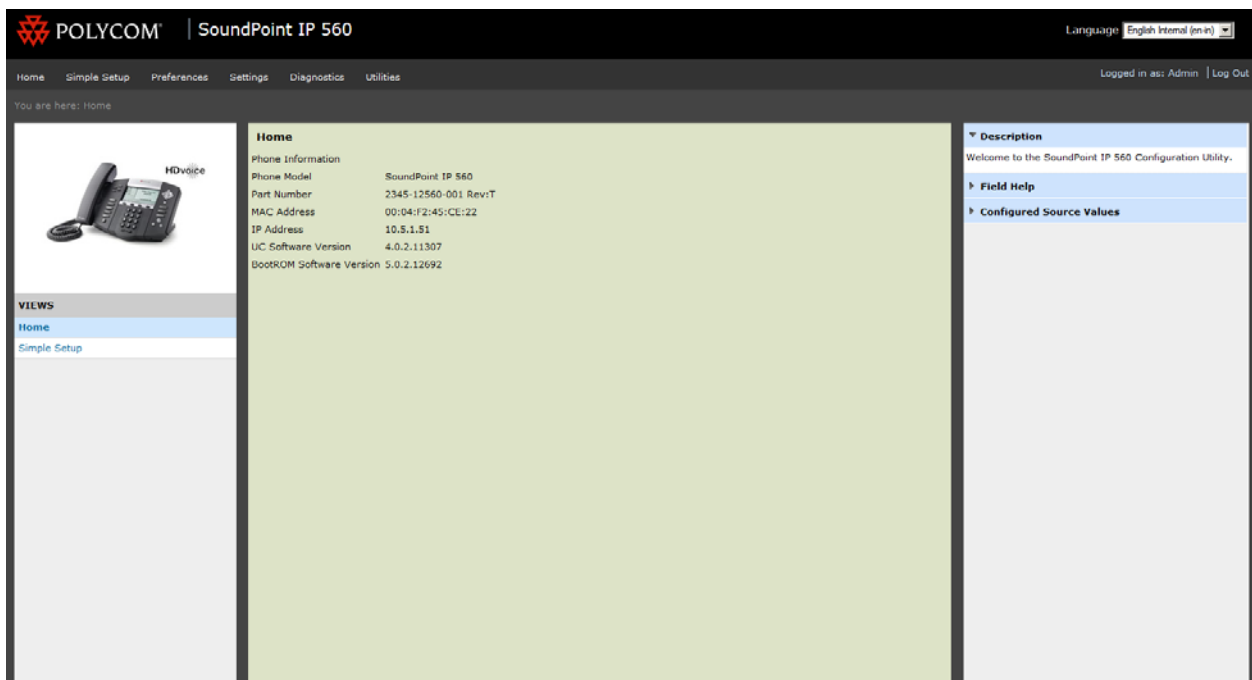
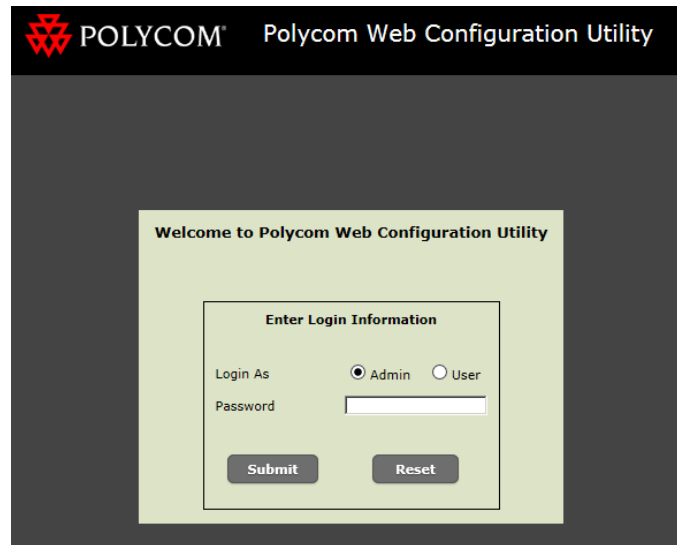
7. Connect your phone on the network with a DHCP server, and find out phone's IP address.

On handset press Menu > Status > Network > TCP/IP Parameters (Menu, 2, 2, 1).

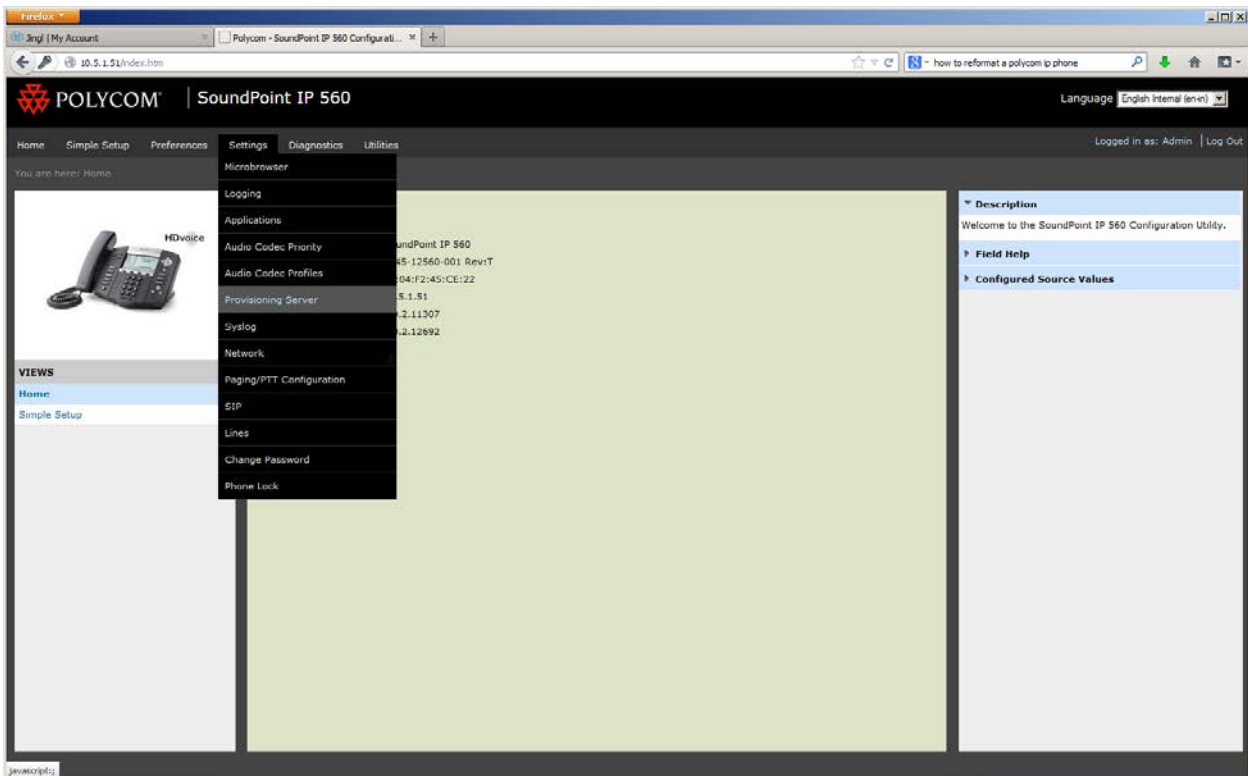
8. Use a compatible browser to browse the phone web menu using phones IP address



9. Login to the web interface with admin user (default password is 456)



10. Browse to settings → Provisioning Server



11. Select “HTTP” as Server Type

Enter “tftp.jingl.com.au” as Server Address

No Server User and Server Password required

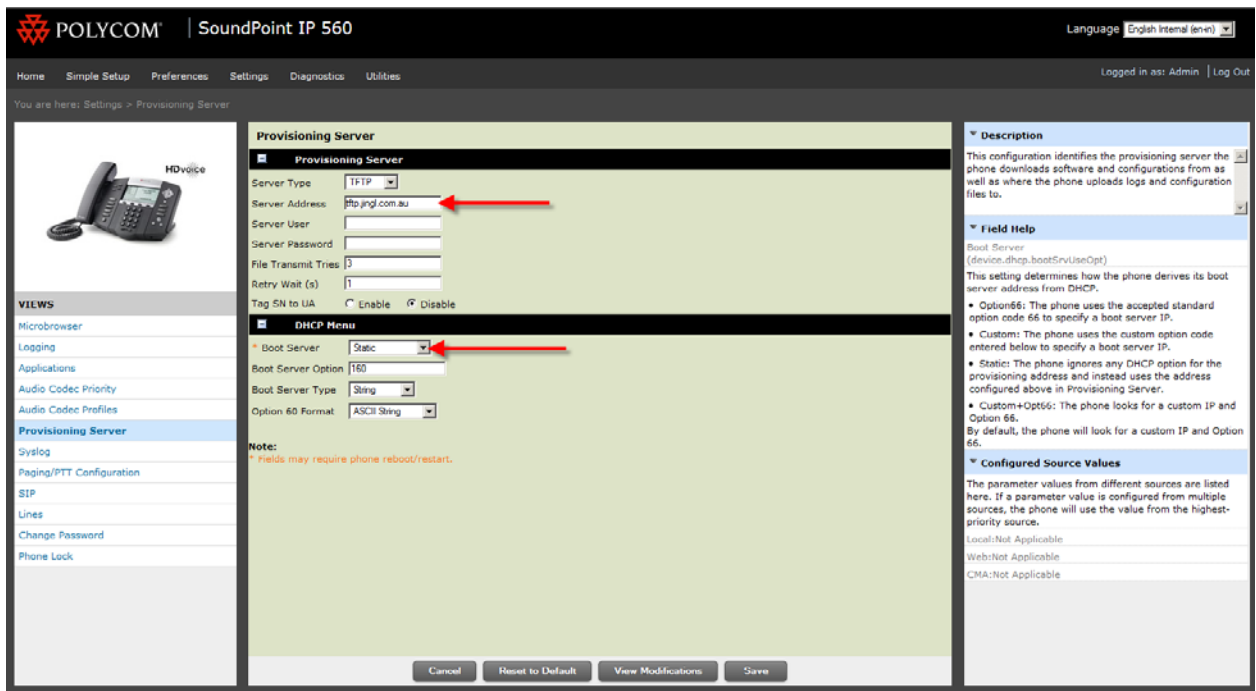
Expand DHCP Menu

Ensure Boot Server is set to “Static”

Ensure Boot Server Option is set to “160”

Ensure Boot Server Type is set to “String”

Ensure Option 60 Format is set to “ASCII String”



POLYCOM | SoundPoint IP 560

Language: English (International)

Home Simple Setup Preferences Settings Diagnostics Utilities

You are here: Settings > Provisioning Server

Provisioning Server

Server Type: TFTP

Server Address: tftp.jingl.com.au

Server User:

Server Password:

File Transmit Tries: 3

Retry Wait (s): 1

Tag SN to UA: Enable Disable

DHCP Menu

Boot Server: Static

Boot Server Option: 160

Boot Server Type: String

Option 60 Format: ASCII String

Note: Fields may require phone reboot/restart.

Cancel Reset to Default View Modifications Save

Description

This configuration identifies the provisioning server the phone downloads software and configurations from as well as where the phone uploads logs and configuration files to.

Field Help

Boot Server (device.dhcp.bootSrvUseOpt)

This setting determines how the phone derives its boot server address from DHCP.

- Option66: The phone uses the accepted standard option code 66 to specify a boot server IP.
- Custom: The phone uses the custom option code entered below to specify a boot server IP.
- Static: The phone ignores any DHCP option for the provisioning address and instead uses the address configured above in Provisioning Server.
- Custom+Opt66: The phone looks for a custom IP and Option 66. By default, the phone will look for a custom IP and Option 66.

Configured Source Values

The parameter values from different sources are listed here. If a parameter value is configured from multiple sources, the phone will use the value from the highest-priority source.

Local: Not Applicable
Web: Not Applicable
CMA: Not Applicable

Click on the save button

- Restart the phone for the new settings to take place, the phone will download and configure all settings from the provisioning server as well as any necessary firmware files.

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